

# ADVENTURE AWAITS! AT THE BIRTHDAY BASH!



*Thank you so much for volunteering as an Adventure Guide at our Birthday Bash Adventure this **Sunday, April 14th!** We tried to think of everything you will need to know to prepare for this Sunday. If you still have questions after reading this email, please feel free to reply to this email or text me (803-370-0609)!*

*-Jenny*

## WHAT TIME SHOULD I BE THERE?

*Please arrive BY 7:15 am on Sunday morning! We expect families to start arriving by 7:45 and would like to have everyone in their spot and ready to go!*



# WHERE DO I PARK?

You will be accessing the park at the employee entrance of Carowinds! The main gates will **NOT** be open when you arrive.

**Please plug this address into your GPS:**

**14609 Best Day Blvd  
Charlotte NC 28273**

After turning onto "Best Day Boulevard" you will drive straight until you pass the Carowinds offices/security post on your right. Continue to drive straight and around the back road of the park.

You will wind around the back of the park for approximately a half mile until you arrive at the bus lot on your right. Park in the bus lot and head to the main gate.

***There is a map and pictures at the end of this guide to help you navigate where to go when you arrive on Sunday!***

# WHAT SHOULD I WEAR?

If you have a blue t-shirt like the one on the right please plan to wear that on Sunday! ***You will receive a brand new t-shirt to thank you for volunteering if you don't already have one or need a replacement!*** We will ask that you change into that upon arrival on Sunday. ***COMFORTABLE SHOES AND SUNSCREEN ARE ALSO RECOMMENDED!***

It may be chilly on Sunday morning so if you have an A Kid Again hoodie or long sleeve tee that would be great to wear as well. If you do not have a hoodie or long sleeve tee and need to wear a jacket, please do and we will have an Adventure Guide vest for you to wear over your jacket.

You will receive a lanyard to wear as well and we ask that you turn those in before leaving on Sunday!



# WHAT DO I DO THAT DAY?

## CHECK IN TEAM

You will help families sign in for their day of fun at the A Kid Again Birthday Bash!



- Find the family on the excel sheet in your binder, they will be listed in alphabetical order by last name. Please highlight the family if they attend and write down how many adults, kids, and nurses/aids are in attendance if it is different from what's listed on the sheet.
- If this is a family's first Adventure, it will say on the sheet, we want to make a big deal about them joining us on Sunday! Please let them ring the cowbell And clap and cheer and welcome them to Birthday Bash! We will encourage our families in line to join you in cheering and welcoming to the Adventure.
- Give each person attending an A Kid Again shopper bag for all their fun A Kid Again swag they will receive. If their name is highlighted in **purple** they also receive a CF warrior button.
- If someone comes to registration and their name is not on the list please check the master list on Jenny's computer. If you see their name on that list, please fill in their name in the spreadsheet in the binder. If they come to the table and request tickets please see the Team Lead for assistance.
- Families and friends accompanying families who are not part of A Kid Again will need to pay for admission to Carowinds AND wait until 10 am to enter the park.
- After checking a family in for the Adventure, please send them to the state line for t-shirts, cups, and photo ops.

**Around 10am please help clean up registration and then head to the picnic grove to assist other teams.**

# WHAT DO I DO THAT DAY?

## BIRTHDAY BASH T-SHIRT TEAM



- **7:30 AM-8:00 AM**- Help set up tables at the state line with t-shirts and signage.
- **8:00 AM-9:45 AM**: As families enter the main gate after security, there will be 10 tables along the state line with t-shirts. The t-shirts will be one size per table. T-shirts are for **kids only (ages 0-20, enrolled child and siblings)**. They are available on a first come, first serve basis. A team of you will help hand those out to families as they enter the park.
- At **9:45** please begin to box up and move t-shirts and tables down into the picnic grove.
- **10:00am-10:45am** - Take a break, grab a drink, early lunch, put on more sunscreen and get ready for families to arrive at 11:00 am.
- **10:45am-12:00pm**- Help hand out remaining t-shirts to families who enter lunch and did not receive a t-shirt before moving shirts off the state line this morning.
- **12:00 pm**- Move t-shirts back into volunteer headquarters and enjoy the rest of your day in the park, grab lunch if you haven't already, or head home! Don't forget to put your nametag on the table as you leave!

# WHAT DO I DO THAT DAY?



## BIRTHDAY BASH BUTTON TEAM: Carolina Caring

This team will be at Camp Snoopy and will help distribute "It's My Birthday" Buttons to families. This is a game where families can find their birthday buddy throughout the day and tag us on social media for a chance to win a gift card. We also will have VIP buttons like the ones below for our families to share with Carowinds employees throughout the day to thank them for all that they do for us!

- **7:30 AM-8:00 AM-** Help set up tables at the state line with buttons and sharpies.
- **8:00 AM-** families begin to arrive. Distribute buttons and offer to put birthdates on buttons for families or allow them to write it in themselves.
- **9:45 AM-**Please break down all the tables/supplies and move them into the Picnic Grove. You will then set up a station in the Picnic Grove for families to pick up buttons if they missed us in Camp Snoopy this morning.
- **10:00am-10:45 am -** Take a break, grab a drink, early lunch, put on more sunscreen and get ready for families to arrive at 11:00 am.
- **10:45am-12:00pm-** Help hand out remaining buttons to families who enter lunch and did not receive a t-shirt before moving shirts off the state line this morning.
- **12:00 pm-** Thank you for being a volunteer today! Return your badge to volunteer headquarters, grab lunch if you didn't already, and enjoy the rest of your day in the park or head home!



# WHAT DO I DO THAT DAY?



## CUP AND WRISTBAND TEAM: CPCC Student Nursing

This team will be at the state line distributing cups and wristbands to families today. Each member of the family receives a cup and wristband today!

- **7:30 AM-8:00 AM**- Help set up tables at the state line with cups and wristbands.
- **8:00 AM**- families begin to arrive. Distribute cups and wristbands to families. There are adult and children sized wristbands and we will label them in buckets accordingly.
- **9:45 AM**-Please break down all the tables/supplies and move them into the Picnic Grove. You will then set up a station in the Picnic Grove for families to pick up cups/wristbands if they missed us at the state line this morning. We will also add party hats to the tables too!
- **10:00am-11:00am** - Take a break, grab a drink, early lunch, put on more sunscreen and get ready for families to arrive at 11:00 am.
- **11:00am-12:00pm**- Help hand out remaining cups/wristbands/party hats to families who enter lunch and did not receive them moving shirts off the state line this morning.
- **12:00 pm**- Help move cups/wristbands/ and hats back into volunteer headquarters. Thank you for being a volunteer today! Return your badge to volunteer headquarters and enjoy the rest of your day in the park or head home!

# WHAT DO I DO THAT DAY?

## PHOTO BOOTH TEAM:

This team will be at the state line and in the picnic grove snapping photos for families today!

- **7:30 AM-8:00 AM**- Help set up photo area at state line with props.
- **8:00 AM-10:00 AM**- families begin to arrive. Offer to take a quick photo using their phones as they enter the park today!
- **9:45 AM**-Please help the t-shirt team break down all the tables/supplies and move them into the Picnic Grove.
- **10:00am-10:45am** - Take a break, grab a drink, early lunch, put on more sunscreen and get ready for families to arrive in the picnic grove at 11:00 am.
- **10:45am-12:00pm**- Continue taking pictures of families as they enter the party in the grove today.
- **12:00 pm**- Thank you for being a volunteer today! Return your badge to volunteer headquarters, grab lunch if you didn't already, and enjoy the rest of your day in the park or head home!

## PARTY PATROL TEAM:

- **7:30 AM**- find your spot in the park and be ready to help answer questions and direct families to Plan your Day, Camp Snoopy, and the Afterburn!
- **8:00 am-10:00am** you will help direct families into the park and show them how to access Camp Snoopy, the Afterburn, where to go to find the birthday buttons, what time lunch opens and any other questions they may have. We will provide each of you with a map and FAQ sheet.
- **10:00am-10:45 am**- Take a break, grab a drink, early lunch, put on more sunscreen and get ready for families to arrive in the picnic grove at 11:00 am.
- **10:45-12:00 pm**- stand at the entrance of the Picnic Grove to direct families to lunch.
- **12:00 pm**- Thank you for being a volunteer today! Return your badge to volunteer headquarters, grab lunch if you didn't already, and enjoy the rest of your day in the park or head home!

# DO I GET A TICKET TO CAROWINDS?

YES! As a small way to thank you for taking time out of your busy schedule to volunteer as an Adventure Guide for A Kid Again we are thrilled to give you a ticket for admission to enjoy Carowinds after volunteering on Sunday! You will receive your ticket via email tomorrow from Carowinds.

Please make sure you turn your badge in at Adventure Guide Headquarters located in the Rose Room at the end of your shift. You can keep your belongings in the Rose Room for the remainder of the day if you would like to do so.

# WILL YOU HAVE SOMETHING FOR ME TO DRINK/EAT?

You will receive a refillable cup (like the one pictured) to use while at Carowinds for free fountain drink refills throughout the park. Bottled water and snacks will also be available at Adventure Guide Headquarters in the Picnic Grove.

Lunch is free of charge in the Picnic Grove from 11am-1:30pm.

Here is our menu:

- Chicken Tenders
- Mini Corn Dogs
- Mac & Cheese
- Sweet Kernel Corn
- Potato Chips
- Fruit Salad
- Gluten Free Cheese Pizza
- Cookies



# WHERE DO I PUT MY STUFF?

Adventure Guide Headquarters will be located in the Rose Room in the Picnic Grove. Please feel free to leave extra jackets, purses, etc in that room while you are volunteering on Sunday!



# IS THERE ANYTHING ELSE I NEED TO KNOW?

- If you need to contact Jenny on Adventure Day please text/call instead of emailing. Her number is 803-370-0609.
- Share the fun you are having as an Adventure Guide on Sunday on your social media pages using #AKABIRTHDAYBASH.
- At 2:00 pm join us at the main stage as we sing Happy Birthday to our families and celebrate them with confetti cannons! You won't want to miss this moment of fun!
- If you don't know the answer to a question, please grab an A Kid Again staff member! We will be wearing the navy blue polos and khaki pants! We will be happy to help and assist you. As much as possible, please try to maintain a smile and friendly attitude with our families on Adventure Day!
- NEVER be alone with a child at an Adventure. It is not permitted for you to go off to a secluded area, escort a child to the restroom, etc. while at an Adventure.
- A parent/guardian must remain with a child at all times while at the Adventure. You are not permitted to "keep an eye on", "watch for just a minute" while at an Adventure. If a parent/guardian makes that request of you, please politely decline and tell them they can speak to an A Kid Again staff member if they need assistance.
- Lost Child/Medical Assistance- please notify the A Kid Again or venue staff **immediately** if you find yourself in either circumstance. If an incident occurs and you contact the venue staff for assistance please follow up with a phone call to Jenny to alert the A Kid Again staff to the situation.

**WE WILL SEE YOU SUNDAY AT 7:15 AM!!**

# MAP TO PARKING LOT



After turning onto Best Day Blvd, continue straight past the security post, and drive to the left of the gate with the stop sign. This road will take you around the back side of the park to the bus parking lot.